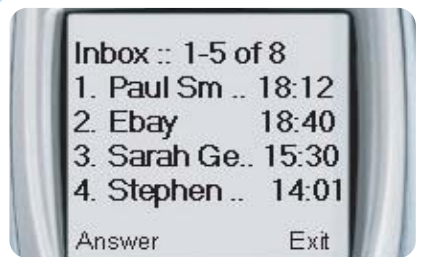


### READING YOUR EMAIL

**1** To access your mailbox, dial #111#

**2**



Your inbox will be displayed on the screen (response times will vary between **4** and **12** seconds depending on number of emails in inbox)

**3**

To read an email you must reply to the inbox message by pressing the **"Answer"** or **"Proceed"** key displayed on the screen.

A new screen will appear in which you should enter the email number that you wish to read and then press **"Send"** key i.e. **"Answer"** then **"2"** then **"Send"**

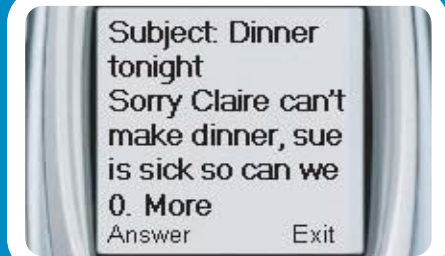
#### NOTE

If you try to select an email BEFORE first entering the **"reply"** or **"answer"** button the session will be ended and you will have to redial #111#

You have approximately 5 minutes for each session and you must respond to each menu request within 40 seconds or the network will drop the session.

**4**

If you have scrolled to the end, and there are more emails to read, reply with a **"0"** to view the other e-mails in your inbox.



Only 182 characters can be displayed at a time, so to scroll through the email press the **"Answer"** key then **"0"** then **"Send"**

To end the session, use the **"End call"** or **"Exit"** button.

**NAVIGATION**

BigPond eMail on your Mobile provides a number of useful navigational keys to allow you to move back to the inbox or read other emails directly.

**key 00** 00 at any time will return you to your inbox.

You can automatically choose the number of your email from anywhere within the session if you remember the number of the email that you want to view e.g. "3" will bring up the email listed as number 3 on the inbox menu.

**key 0** 0 scrolls through the email if it is too long to display on the screen.

**key +** + will bring up the previous email e.g. if you are reading email 2, replying with "+" at any stage will display email number 1.

**key \*** \* will bring up the next email e.g. if you are reading email number 2, replying with "\*" at any stage will display email number 3.

**SEND A REPLY**

By replying with "99" when viewing an email, you can choose from a list of responses to reply to that email. Alternatively there is an option to write your own email reply.

If you reply to the message with a number then a list of preconfigured email responses will be provided for you to select from.

Alternatively you can short dial the response as indicated below.

**key 1** Please call me.

**key 2** Yes please.

**key 3** No, thank-you.

**key 4** I will reply soon.

**key 5** This option you can choose to customise a response